

Price Guarantee Claim Form

Confidential

All sections to be completed in block capitals.

FFI loan agreement reference number (Located at the top of Loan Agreement)

Mr/Mrs/Dr/Prof/Adv/Hon

Full name and surname

Postal address

Postal code

Contact number Email

To make a Price Guarantee Claim, we'll need to see the Competing Loan Offer – please check and confirm each of the following points by making a tick (✓) in the space provided.

- Competing Loan Offer** – I've attached an exact copy of my Competing Loan Offer indicating that their loan is available to me – (see Price Guarantee terms and conditions for further details).
- Competing Loan Offer** – is equal or up to R1 000 lower than my First Federal Investments Loan.
- Competing Loan Offer** loan term or number of instalments – is the same as the First Federal Investments Loan, or no more than 3 (three) months or 3 instalments longer.
- Competing Loan Offer** client name – the name on the offer is exactly the same as the name on my First Federal Investments Loan and the competing loan is offered in one name only.
- Competing Loan Offer** date – the other loan is still available to me at the time I submit this form to First Federal Investments.
- Competing Loan Offer** interest rate – is lower than my First Federal Investments Loan.
- Competing Loan Offer** interest – is either a fixed or variable rate, unsecured loan and is not a Competing Loan Offer that is excluded in terms of the Price Guarantee terms and conditions.
- Competing Loan Offer** credit provider – the loan is not from another company within the First Federal Investments Group and is from an authorised South African financial services and registered credit provider.

Please read each of the following statements – you need to agree to all of them and sign to be eligible to claim:

- I have read the Price Guarantee terms and conditions.
- I am submitting this claim within 30 (thirty) days from the date I received my First Federal Investments Loan.
- I haven't already successfully claimed under the Price Guarantee for my First Federal Investments Loan.
- All information is being submitted freely, voluntarily and at my own request to First Federal Investments.

Your name

Your Signature

If your claim is unsuccessful, First Federal Investments will contact you to confirm the reduced interest rate on your First Federal Investments Loan as soon as possible.

First Federal Investments may contact me via email.

or

First Federal Investments may contact me via post.

(Note: any communication, including the success of your claim, sent via post may be delayed due to any strikes or service delivery delays experienced by the South African Postal Service. We therefore recommend communication between you and First Federal Investments to be via email.) Post will be sent to the address indicated above.

Please send your completed claim form together with written confirmation of the competitor loan offer to:

Email: priceguarantee@FirstFederalInvestments.co.za (also use this address for any enquiries).